

Injuries and Claims

In B.C. there were (2011):

- Injuries reported 141,559
- Claims accepted 103,940
- Fatal claims accepted 142
- > Occupational disease claims 3,360
- Days lost from work 2.9 M

Learning Objectives

- Identify the legal responsibilities of employers, supervisors, workers and others
- Identify WorkSafeBC prevention services that help employers and workers to fulfill their H&S responsibilities
- Explain the individual right / responsibility to refuse unsafe work and the right to be protected from H&S discrimination

Legal Responsibilities

- Employers
- > Owners
- Corp. Directors & Officers
- Supervisors

- > Workers
- Suppliers
- > Prime contractors
- Joint H&S committee or H&S Worker Representative

WES Division Mission Statement

- Champion safe and healthy workplaces
- Save lives and prevent injury and disability
- Deliver outstanding service to workers and employers

Regional Services - Officers

- Education and Consultation
- Accident Investigations
- Inspections
- Enforcement

Prevention Enforcement Options

Board officers may

Issue an order

- > Write an inspection report
- Recommend to the board to

Issue a warning letter
 Apply administrative penalty
 Charge claims cost
 Prosecute

Other WES Services

- Services for specific high risk industries or industries with high claims costs

 - Heavy manufacturing
 - Service Forest products mfg

Healthcare

- ♦ Hospitality and retail
- ∜oil & Gas
- First aid, ergonomics, hearing conservation & occupational disease prevention
- Certification Services
- Publications and Resources

Role of the Committee

- To promote safe work practices
- To assist in creating a safe and healthy workplace
- To recommend actions which will improve the effectiveness of the OH&S program and
- ➤ To promote compliance with WCB Regulation

Committee Size

Depends on the following:

- Degree of hazard in the workplace
- Number of employees
- Number of departments
- Number of places of employment
- Number of unions or worker groups
- Need to represent different shifts

Co-Chair

The co-chairs' major responsibilities are

- ➤ To control meetings
- > To maintain an unbiased view point
- To review previous meeting reports and material (minutes)
- Prepare the agenda
- Record the committee activities
- Circulate and post the meeting reports
- Send out meeting notices

Worker H&S Representatives

> Requirements

- Solution Where more than 9 but fewer than 20 workers are regularly employed
- **When ordered by the board**

Selection

Same as a joint committee worker member

Duties & Entitlements

Same as a joint committee where practicable

Functions and Duties

- Create a safe workplace
- Promote compliance with health and safety requirements
- Consult
- > Advise

- Identify unhealthy/unsafe situations
- Make recommendations
- Participate in inspections and accident investigations
- Meet regularly and prepare reports

Other Duties

OH&S Regulation

Section 3.8

> Section 3.12(4)

> Section 4.21(5)

Inspections Refusal of Unsafe Work Working Alone or

in Isolation

Committee Terms of Reference

- Purpose statement
- Composition
- Duties & functions
- Selection procedures
- > Quorum & attendance
- > Order of business

Committee Terms of Reference – con't

- Scope of representation
- Number of members
- Term of office
- Frequency of meetings
- Special meetings
- Records

Activities of the Committee

Important tasks members do outside the regular meetings:

- Make sure work areas are inspected for H&S hazards
- Make sure accidents/incidents are reported & investigated
- Investigate complaints or refusals to work due to real or perceived hazards

Jurisdiction

| Employer | Employer | Worker | Worker |
|--------------------|-------------------|------------------|------------------|
| Representative 1 | Representative 2 | Representative 1 | Representative 2 |
| Jane Ko | Gary Smith | Karminder Singh | Rhonda Markovich |
| Purchasing | Parking Lot | Reception Area | Warehouse |
| Department | | | |
| Shipping/Receiving | Executive Offices | Works Yard | Security |
| Department | | | Department |

Refusal of Unsafe Work

OH&S Regulation: Section 3.12

Right to refuse work when a person has reasonable cause to believe that doing the work would create an undue hazard to the health and safety of any person

Procedure for Refusal

- Exact procedures as stated in section 3.12
 (2) (5) must be followed.
- Worker shall not be subject to discriminatory action if acting under this requirement.

Protection from H&S Discrimination

- Workers exercising their rights under the Act are protected from discriminatory action.
- Workers can make discriminatory complaints to the WorkSafeBC.
- The WorkSafeBC has the power to inquire, order discrimination be stopped, and order remedy be made to worker.

Records and Statistics

- Statistics analyze records in a meaningful way
 - Total no. of incidents/injuries for a given period of time
 - Average cost per injury
 - Stotal and average no. of days lost per claim
 - How often and how severe injuries/illnesses

What Records Must be Kept?

- First aid records
- Incident investigation records
- The Employer's Report of Injury or **Occupational Disease**
- > Others:
- Workplace inspections Education & training
- Exposure monitoring Risk assessments
- Hearing tests etc

Most Useful Stats

- Frequency how often
- Severity how serious

Statistics that are Useful to Measure

| Dangerous Occurrence Or near miss incident | Near miss; no worker involved (e.g. structural collapse, toxic substance release) |
|---|--|
| Report only (First Aid) | Cases reported to first aid attendant, no time loss, no medical attention sought |
| Health care only | Person received medical attention, no time loss (WorkSafeBC claim) |
| Short term disability (STD) | Time loss from work-WorkSafeBC claim (worker sought medical attention and missed time from work) |
| Fatal | Death occurred |

Basic Statistics

- Usually more detailed & meaningful than counts of injuries or diseases
- Injury rates express various measures of injury and illness
- Payroll records can be used to determine
 - How many workdays were lost last year from injuries on the job?
 - How many paid hrs. were worked for the year?
 - How many employees were there this year compared to the previous year?

Calculating Rates

Example A

| | Annual total number of work injuries |
|------------------|--------------------------------------|
| Incidence Rate = | Number of employees |

Example B

Number of STDs X 100

Injury Rate =

Number of FTEs

Calculating Rates - cont.

Example C

These frequency and severity rate calculations are commonly used in the United States and Canada

| | Number of Time Loss Injuries X 200,000 |
|------------------|--|
| Frequency Rate = | Person-hours worked |
| | |

Days Lost X 200,000

Severity Rate =

Person-hours worked

Note. 200,000 = 100 person plant X 40 hours (work week) X 50 weeks per year

Committee Recommendation

Option 1 – Deal with the Issue Immediately

> Option 2 – Create a Recommendation

Formal Recommendation

- Policy, directive or procedure creation or revision.
- Changes to equipment, office layouts or product purchasing
- > Training or orientation
- Commitment and follow-up to issues
- Matters which require review and/or agreement

Recommendation Guidelines

- 1. Who Can Take Action
- 2. Send From Co-Chairs
- 3. Request Employer Response
- 4. Describe OH&S Issue
- 5. Committee Recommendation
 - ✤ Complex Issues
- 6. Appropriate Manager
- 7. Space for Employer Response
- 8. Space for Committee Comments

Communication

- Important channel for employee input
- Try to tackle smaller issues first
- Minutes prepared promptly & posted in a conspicuous place
- Report back to employees
- Report proceedings to management

An Effective Committee

- Action should be taken promptly and results posted throughout the place of employment
- Important that members do not attempt to bypass normal employer channels of supervision or control
- Should establish procedures for selfmonitoring

Employer's Role

- Fewer incidents, accidents and injuries can directly affect a company's profits
- Employees will be more productive and safe
- Assessment costs can be reduced

Factors for Committee Success

- Strong employer commitment to health and safety in the workplace
- Well trained and committed committee members
 - Sknowledgeable & capable
 - Having good communication and problem solving skills
- > An interested and involved workforce

Responsibilities for Health and Safety

"I wondered why somebody didn't do something. Then I realized I was that somebody"